

## Project – NBDT Board Training

**North Birkenhead Development Trust was about to take ownership and management of a new £3 million community resource centre, and required training to provide the board with the necessary skills.**



### Key Actions

Pulse Regeneration developed bespoke training for the community-based board, to provide the understanding needed for successful operation of the centre and its activities, including a nursery, café and community space. The approach included an initial skills review to determine the style and content of the training, and subsequent training delivery with a focus on legal responsibilities, team building, managing staff, conflict resolution, financial management, and developing social enterprises.

### Achievements

- Increased skills and ability to manage a multi million pound community resource centre
- An understanding of the roles and responsibilities of being directors
- Improved confidence and ability to progress income generating ideas
- Increased capacity to play a major role in the regeneration of their community

***“The programme has helped me to understand and embrace the aims of the North Birkenhead Development Trust, and how we can help turn the North End of Birkenhead into an area with a thriving community.”***

**Joyce Carter**, Community Director,  
North Birkenhead Development Trust

**For further details about how Pulse Regeneration can help, please contact us.**

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